



*Name*

*Title, Department*

*Coles Group Limited*

*Level 4, 236 Bourke Street*

February 27, 2007

**Via: Email attachment**

TO: Our Valued Suppliers  
FROM: George Panas, Head of Supply Chain, Coles Group Asia  
DATE: February 27, 2007  
SUBJECT: Appointment and change of Coles Group Limited Logistics Provider in  
**India, Indonesia, Korea, Malaysia, Philippines, Singapore, Taiwan, Thailand,  
Vietnam**

Please be advised that effective March 19, 2007, Coles Group Limited (hereinafter "CGL") has nominated DHL International Supply Chain (hereinafter "DHL-ISC") (a.k.a., Exel Consolidation Services, Ltd.) as our origin freight consolidator and purchase order manager Worldwide for all ocean shipments. CGL has notified our current provider, DHL Danzas Logistics, of this change and they have agreed to support our transition efforts.

Effective March 19, 2007, you will be required to contact the applicable DHL ISC office to book all cargo with FF due date March 26 and after. You must provide the DHL ISC team with the following information at the time of booking:

- CGL Purchase Order number
- CGL Sku number(s)
- Cargo Ready Date (5- 7 working days prior to FF Due Date)

The DHL ISC team will assist you to ensure proper cargo bookings, cargo routing, and cargo delivery in order to meet Date Due to DC required by CGL. You will also be required to submit a copy of all necessary commercial documents (commercial invoices, packing list, packing declaration, etc.) as you do today for the current provider.

You will find all necessary information for DHL ISC contacts as attached. Your cooperation and support of our new logistics provider will be greatly appreciated.

If you have any questions, please do not hesitate to contact the undersigned.

Best Regards,

George Panas  
Head of Supply Chain  
Coles Group Asia

**DHL Exel Supply Chain (ISC) – Customer Service Contacts :  
India, Indonesia, Korea, Malaysia, Philippines, Singapore, Taiwan,  
Thailand, Vietnam**

**Asia – India – Chennai**

Contact: Revathy Ramachandran (Assistant Manager)  
Phone: (91) 44 4436 4436 1500  
Fax: (91) 44 4436 1600  
Email: Revathy.Ramachandran/@dhl.com

**Asia – India – Cochin**

Contact: Jaison Francis  
Phone: (91) 48 4266 6925  
Fax: (91) 48 4266 6924  
Email: jaison.francis@dhl.com

**Asia – India – Kolkota**

Contact: Annu Gupta  
Phone: (91) 33 2521 9075 / 9076 / 9077 (Main Line)  
Fax: (91) 33 2521 9079/9248  
Email: annu.gupta@dhl.com

**Asia – India – Mumbai**

Contact: Payal Shinde (Sr. Executive)  
Phone: (91) 22 4436 1700  
Fax: (91) 22 4436 1790

Email: [Payal.Shinde@dhl.com](mailto:Payal.Shinde@dhl.com)

**Asia – India – New Delhi**

Contact: Kapil Khanna (Sr. Executive)  
Phone: (91) 12 4443 6100  
Fax: (91) 12 4443 6200  
Email: Kapil.Khanna@dhl.com

**Asia – Indonesia**

Contact: Lynda Anggraini  
Phone: 62-21-5591 3161 /3162  
Fax: 62-21-5591 3158 /3159  
Email: lynda.anggraini@dhl.com

**Asia – Korea**

Contact: Holly Han (Account Leader)  
Phone: (82) 2 2600 5668  
Fax: (82) 2 558 4955  
Email: holly.han@dhl.com

**Asia – Malaysia**

Contact: CY Chee (Ocean Freight Manager)  
Phone: (60)3 5515-0000  
Fax: (60)3 5191-9802  
Email: CY.Chee@dhl.com

**Asia – Philippines**

Contact: Shiely Buenaventura (Account Supervisor)  
Phone: (63) 2 851 1373  
Fax: (63) 2 852 4504/ 1694  
Email: Shiely.Buenaventura@dhl.com



**Asia – Singapore**

Contact: Jovvy Soon (Operations Officer)  
Phone: (65) 6 513 7059  
Fax: (65) 6 270 9792  
Email: jovvy.soon@dhl.com

**Asia – Taiwan**

Contact: LT Chen (Taiwan Customer Support / Assistant Manager)  
Phone: (886) 2 2502-9999  
Fax: (886) 2 2516-9119  
Email: lt.chen@dhl.com

**Asia – Thailand**

Contact: Nipon Sukpanyalert (Thailand Customer Support / Ocean Freight Supervisor)  
Phone: (662) 302 1840  
Fax: (662) 302 1931  
Email: nipon.sukpanyalert@dhl.com

**Asia – Vietnam**

Contact: Phuong Vu (Vietnam Customer Support / ECS Supervisor)  
Phone: (84) 8 997 1188  
Fax: (84) 8 845 1655  
Email: phuong.vu@dhl.com

## **DHL Exel Supply Chain (ISC) - Australia Customer Service Contacts**

The program is supported by DHL International Supply Chain (ISC) Australia – Coles Group Limited Support Center.

Address: DHL Exel Supply Chain  
International Supply Chain (ISC)  
21-29 Translink Drive  
Keilor Park  
3042 VIC  
Australia

Contact: Leanne Randall – (Customer Service Manager)

Phone: +61 3 8331 2000

Fax: +61 3 9336 2135

Email: [leanne.randall@dhl.com](mailto:leanne.randall@dhl.com)